**Clement Rodriguez**

**Software Test Engineer**

             CLEMENT.Rodriguez59@outlook.com

Dedicated Software Tester with 5+ years’ experience. Seeking a position in which acquired knowledge, skills, and abilities will be utilized. Strong team leader/ member, dedicated to upholding company guidelines and standards.

**Manual Tester**  **Mobility Tester**  **Automation**  **JIRA Tracker**  **MS Office**  **Technical Writer**

**Professional Experience**

**Mid Central Energy Services,** QA/Oil & Gas Industry, Aug 2018- Present

* Responsible for QA testing various field equipment before distribution to end clients.
* Create and execute test suites and test cases based on requirements and standard operating procedures.
* Identified risks and potential issues with products and equipment, and create defect reports based on findings.
* Worked with high end clients, business partners, product owners, developers, and other QA testers to ensure safe and innovative products were deployed to the field.
* Maintained and executed test suites, cases, and defects (via Rally), MS Word and MS Spreadsheets to ensure proper functionality and tracking of the application.
* Excellent analysis and problem solving skills.
* Ability to handle multiple priorities in a dynamic fast-paced environment.
* Attend daily meetings and implementation planning to coordinate effective efforts to deliver products on schedule, and discuss future innovation with company’s products.
* Traveled (35-40%) to End Client locations (Oil & Gas Companies) to install, test, present equipment/products.

**Charter Communications,** QA/UAT Analyst, May 2017- May 2018

* Responsible for manual testing of functionality, regression, migration, and performance of Charter’s Communications SKYUI Spectrum Digital TV Video Service Systems.
* Developed test plans, test suites, and test cases based on requirements and design documents.
* Research and document functional requirements, integrating multiple sources
* Worked with the client, team lead, developers, product owners, and business analyst to define user acceptance test cases (UAT).
* Executed test cases (via Test Rail), MS Word and MS Spreadsheets to ensure proper functionality of the application.
* Accurately logged any findings (defects or bugs) found while testing using JIRA tracking tool.
* Ability to properly decipher and label the priority and severity of defects, and to properly escalate findings to Team Lead and other product owners.
* Complete understanding of SDLC model and methodologies.
* Excellent analysis and problem solving skills.
* Ability to handle multiple priorities in a dynamic fast-paced environment.
* Worked in an Agile environment which include (Daily stand-up calls, Daily defect calls, and a variety of War Room calls)
* Conducted User Story Analysis and Test Estimates and assigned User Stories to UAT Team.
* Responsible for Writing and converting previous manual test cases into automation test cases via the DP Automation Tools.
* Responsible for creating, updating, editing, and maintaining the teams various reports (Traceability Matrix, Defect Tracking Matrix, Spectrum UAT Matrix, Ad-Hoc Testing and Reports).
* Traveled (35-40%) to End Client locations (ISPs, Hubs) to install and test equipment/product.

**Depository of Trust & Clearing Company,** QA Analyst, February 2016-February 2017

* Executed test cases using HP QC or ALM and MS Excel to ensure proper functionality of the application.
* Effectively documented any defects or bugs found while testing using JIRA tracking tool.
* Maintained and updated Traceability Matrix within ALM and backed up on MS Excel.
* Created Test Cases, Test Plans, and Test Suites based on Functional Requirements, Business Rule Documents, Functional Specs and Design Documents.
* Provided requirements and specs to the EQA Automation team for the development of end-to-end regression testing.
* Worked in an Agile environment which include (Daily Scrum Meeting, Daily defect calls w/ Dev. Team, and a variety of War Room calls)
* Worked closely with Development Teams, Business Analysts and Product Owners to ensure the quality of testing environments and procedures met DTCC standards and guidelines.
* Properly decipher and document priority and severity of defects, and properly escalate the results to Team Lead or Business Analyst
* Responsible for analyzing and executing XML and CSV files and linking those files to Business Requirements for Traceability purposes.
* Experience using Linux or Unix Operating Systems.
* Experience creating SQL scripts.

**Charter Communications,** QA/UAT Analyst, June 2015-January 2016

* Same as Charter Experience Above.

**QA Analyst/ On-Site Manager,** Stratosphere Quality, Feb 2012- June 2014

* QA Analyst /On-Site Manager.
* QA Analyst responsible for developing test plans, test suites, and test cases in support of General Motors assembly line productivity.
* Prepare various traceability reports for corporate management on branch activities and forecasts.
* Plan, direct and coordinate quality assurance programs and formulate quality control policies.
* Ensured that conforming parts met specific General Motors standards of quality.
* Worked to improve General Motor’s efficiency and profitability by identifying out-of-date practices and implementing steps and procedures to reduce overhead.
* Executed test cases (via Excel Spreadsheet) on critical equipment and instrumentation to ensure proper operation.
* Participated in the construction and/or revision of SOPs (Technical Writing) for quality and functionality procedures.
* Analyzed problems and defective issues by providing defect tracking via JIRA Tracking Tool.
* Worked with product owners, developers, management, and team leads to create quality Test Plans, Milestones, and clear expectations for Test Execution.

**Chase Card Services,** Chase Bank Coppell Texas, Jan. 2011- Feb 2012

* Assisted in training of new recruits.
* Participated in the construction and/or revision of SOPs for quality and functionality procedures.
* Trained machine operators to operate highly sensitive embossing machinery to reduce.
* Supervised daily operations and production QA team.
* QA Analyst responsible for developing test plans, test suites, and test cases in support of Chase Card Services Embossing and productivity Department.
* Embossing, card encoding and match-merge machine operator processing card carrier printing
* Ensured that processes and specific guidelines were mandated by VISA and MasterCard.
* Worked with product owners, management and developers to create detailed Test Plans and clear Test Execution procedures.
* Responsible for maintaining all quality and productivity department standards.
* Responsible for ensuring that all finished products contain correct card carrier number, correct card form number and correct insert numbers.